



ANNUAL REPORT

WELCOME TO OUR 25TH ANNUAL REPORT

Westgate Community Initiatives Group Inc (WCIG) is committed to affirming the dignity of all people and the right of every individual to a meaningful role in society. As a public benevolent institution, WCIG seeks to directly relieve the poverty, distress, suffering and helplessness caused by unemployment.

In its structure and operation WCIG will be community based and open in its membership to all who agree with its aims.

WCIG is a non-profit organisation and all money and resources received or generated by the organisation, or by any of its projects will be used for the furthering of its aims and not for the pecuniary profit of its members.

In pursuit of its ideals WCIG will focus its activities in the Western Region and seek to respond to the needs of disadvantaged people by the following specific means:

- Establish employment training projects which will provide skills for employment, personal development, hope and empowerment,

at no charge to those people disadvantaged by unemployment.

- Provide employment opportunities for disadvantaged unemployed people through job creation projects.
- Encourage more appropriate and creative attitudes and models for work and employment.
- Act as an advocate for unemployed and disadvantaged unemployed people through representation in the media, government and the wider community.
- Undertake research into issues that relate to the unemployment situation.

IN THIS REPORT

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Acknowledgements

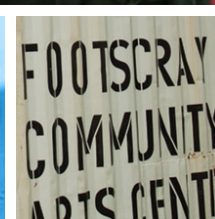
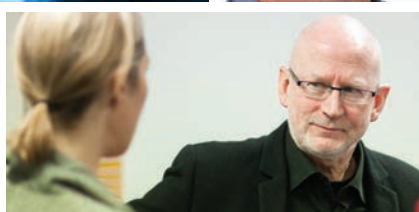
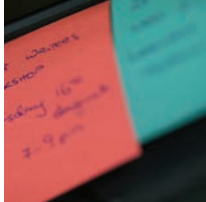
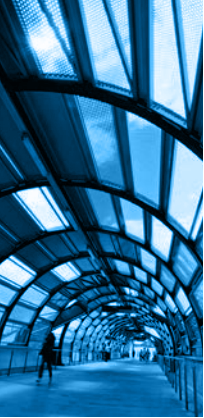
OUR ACTIVITIES

Goldmark College
Managed Individual Pathways
Disability Employment Services
Prevocational Training
Youth Connections
LoveLuvo
Cleanable
Outside Branch
Onsite Catering

Footscray - Head Office

160 Nicholson Street
Footscray Victoria 3011
Phone: (03) 9689 3437
Fax: (03) 9689 9093

WCIG



THE CEO'S REPORT

The past financial year was one of many challenges, of further development and growth, and of preparation for the future. It has been a year in which WCIG has continued to demonstrate its relevance to the people and the broader communities in which we serve.

WCIG continued to develop its social enterprises with the official launch of the LoveLuvo retail store; one of three new social firms built on the foundation of Cleanable.

Our Disability Employment Services was subject to tender at the end of the financial year and as a result of our successful tender bid, we were pleased to have our psychiatric specialist contract extended for a further five years.

2011 was a significant year for our Training Services in Goldmark College, with more Vocational Education and Training (VET) in Victoria in the private sphere. In Victoria we moved into a fully contestable VET market under the Victorian Training Guarantee, where policy variables determine eligibility for government

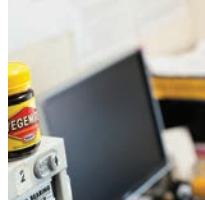
supported places. Increasing competitiveness and more providers in the market meant that we did not do as much as we had hoped and we planned to adapt to the changes indicated from 1 July.

WCIG's Youth Services developed with school focused youth services in partnership with schools and a new service, Springboard, for young people. It is our goal, with our youth services to assist young people to re-engage with education or training, or employment. All three are essential to building their futures.

People with disabilities, long term unemployed, those with low educational attainment or experience face significant barriers finding and remaining in work. In these pages you will find an introduction to some of the achievements

of the past year. Without the enthusiasm, commitment, hard work, and vision of the many staff at WCIG, none of this would be possible. I know it is traditional to say this so we wanted to celebrate the staff and this annual report does that. You will see representatives of the people who, each day, seek to assist disadvantaged members of our communities to effect the desired changes in their lives, as they work to achieve their goals.

Ron Miers
CEO



THE CHAIR'S REPORT

It has been a year of transition and challenges for the WCIG Board. The composition of the Board changed, and the new members who were elected at last year's Annual General Meeting (AGM) have taken up their role with enthusiasm.

As you will see from these pages, the operational challenges we have faced have resulted in a trading shortfall. This is largely the result of a series of expansions including a merger, the establishment of new social enterprises and is also a reflection of the contestability of training in Victoria.

Throughout these times I have been most impressed by the unwavering commitment of the Board and staff to WCIG and its fundamental objective which is to assist the most vulnerable in our community. We are determined to adapt to the challenges that a modern community-based organisation faces in order to make a difference in people's lives. As a board we look forward to the development of a new strategic plan and continuing to work towards our goals to provide the

best corporate governance standards for WCIG.

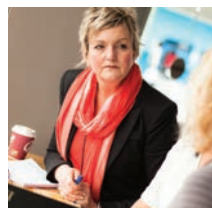
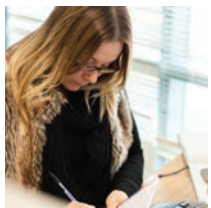
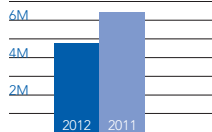
In November 2011 we were proud to celebrate 25 years of service to people and the community. This significant milestone was marked with our very first Business Recognition Awards and third Annual Board Scholarship Presentation. This special evening provided the perfect opportunity to recognise the efforts of our partner organisations and supporters who have contributed to our success.

I would like to thank my fellow board members David Cragg, Frank Jackson, Natalie Thomas and Sel Sanli, and our CEO Ron Miers and his staff for their support during the year.

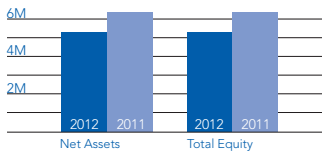
Natalie Lupton
Chairperson



CASH AT END OF FINANCIAL YEAR



FINANCIAL POSITION



THE FINANCIAL YEAR

There were no significant changes in the nature of the associations' principal activities during the financial year. The deficit for the financial year amounted to -\$1,024,675 (2011: Surplus \$510,258). This report is presented on behalf of The Board in accordance with a resolution for the Members of The Board dated 19 November 2012.

WCIG AUDITED FINANCIAL REPORTS	2012 \$	2011 \$
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Summarised Statement of Comprehensive Income

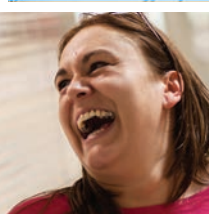
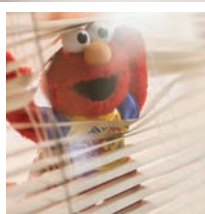
Revenues From Ordinary Activities	12,799,582	9,549,810
Depreciation And Amortization Expense	(286,615)	(230,366)
Employee Expenses	(8,256,404)	(6,392,833)
Other Expenses From Ordinary Activities	(5,281,238)	(2,416,353)
Surplus From Ordinary Activities	(1,024,675)	510,258

Summarised Statement of Financial Position

Current assets	6,467,340	7,307,465
Non-current assets	1,255,322	771,899
Total assets	7,722,662	8,079,364
Current liabilities	2,390,330	1,744,053
Non-current liabilities	21,696	-
Total liabilities	2,412,026	1,744,053
Net assets	5,310,636	6,335,311
Retained surplus and reserves	5,310,636	6,335,311
Total equity	5,310,636	6,335,311

Summarised Statement of Cash Flows

Net cash flows from:		
Operating activities	(598,295)	236,396
Financing activities	-	-
Investing activities	(770,746)	(336,247)
Net increase/(decrease) in cash held	(1,369,041)	(99,851)
Cash at the beginning of the financial year	6,355,757	6,455,608
Cash at the end of financial year	4,986,716	6,355,757



ACKNOWLEDGEMENTS

EMPLOYERS

AHS Hospitality
ADEC
All Purpose People
AlSCO Linen Service
Alton Personnel
Always Fresh
ANZ Bank
APS Group
Asian Bazaar Imports
Athletes Foot
Australian Food Group
Australian Home Care Services
B2 Cafe
Ballarat City Council
Bakers Delight
BBi's/Donut King
Bell's Real Estate
Big Mouth Maloney
Big W - Watergardens
Blonde on Blonde
Bloomfields
Bluestone Recruitment
Boral Plasterboard
Brimbank City Council
Brimbank Leisure Centre
Broadmeadows Disability Services
Bunnings
Bursons Automotive Pty Ltd
C.B Studio
Cabinet Masters
Cabways Pty Ltd
Cafe Centro Bar Bistro
Cafe Di La
Cafe Saporo
Calvary Silver Circle
Campbells Cash and Carry

Care For Kids Foundation
Cassandra Upholstery
Central Pipe Fabrication
Central Premix Concrete
Chalmers Industries Pty Ltd
Chandler Recruitment
Charter Security
Chelgrave Contracting
Chelsea Hair and Nails
Cherrie's Cafe
CIS at Mercy Health
City Residential
Clancy's Auto Salvage
Coburg Transfer Station
Coffee N All
Coles Supermarkets
Color Earth
Colorado
Colour Earth Design
Consolidated Cleaning Services
Convent Bakery
Conway Fish Trading
Cope Logistics
Costello's Hotel
Cubin Design
Curzon Street Childcare
Daguerre's Café Bar Gallery
Deer Park Motors
Del Conway's Home Helpers
Design Inferno Glass
DiCaprio's Restaurant
Discount Tyres
Don Kyatt Spare Parts
Donut King
Doug Burgin
Doutta Galla Community Health
Dual Ware

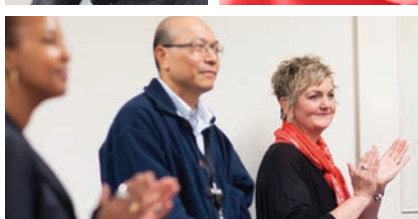
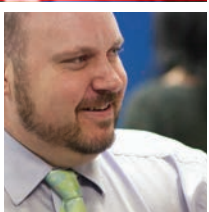
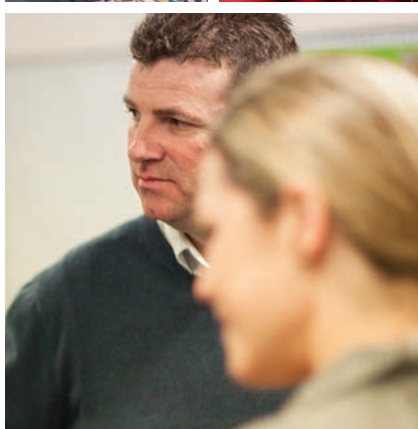
E Pharmacy
Easyfix Building Solutions
Ecowash
Effective Supermarket Services
Elenis Hair Salon
Elite Dry Cleaners
Elite Security
Elles Furniture
Elynwood
Emi Melbourne
Emma McLean Kindergarten and Daycare
Enterprises Services Pty Ltd
Essendon Kids
Essential Nursing Agency
Essential Personnel
Everlasting Ironworks
Faracht Australia
FBA Imports
Fencing Engage by Michael
Ferguson Plarre
Fifteen Restaurant
Finch Industries
First Impressions Events
FM Recycle
Food FX
Footscray Market
Formula Boats
Fosters Australia
Fracht Australia
Freddy's Fruit and Veg
Fulton Hogan
Future Kids
G&E Pitliangas
Garry Hopper Motor Group
Gilbarco Veeder Root
Gindera Cleaning Services
Global Traffic Group

Gray's Tyre Service
GTE
Guardian Property Management
Hampstead Dental
Hays Recruitment
Higgins Trading Company
Hilton Hotel
Hilltop Security
Hingli Holdings Pty Ltd
Horizons
Home Care Plus
Home Sustainability Assessments
Homer Recruitment
Huy Fashion Pty Ltd
I-Connect
IGA Werribee
Infight Services
Inter Industrial Service
Integrated Solutions
Jav I.T Group
JCP Carpentry Design
JDJ Windows
Jefferson Ford
Jesuit Social Services
Jigsaw Childcare Centre
Jim's Mowing Tarneit
Joalian Pty Ltd
John Sands Australia Ltd
Kensington Community High School
Kensho Pty Ltd
Kevin Denis
Killarney Properties
King Personnel
Kingsville Community Centre
K-mart
Lakeside Receptions
Lazy Moe's
Le Mans Toyota
Lemac

Lionheart Security
Little Champs Child Care Centre
Little Poppets Childcare Centre
Littore Wines
LPG Conversions
MacKillop College
Mac's Hotel
Maddisons
Magri Transport
Manor Court Werribee
Aged Care
Masada International Trade Pty Ltd
Maxwell Engineering Pty Ltd
McArthur Management Services
McMahons
McPeake Painting and Building Services
Mega Products
Melton Glass and Shower Screens Pty Ltd
Melton Pre School and Child Care Centre
Melton Shire Council
Melton Special School
Mercure Hotel
Mercy Aged Care
Merrimu Services
Meridina Pest Control
Mesh and Bar
Metrofile Pty Ltd
Metroll
Millennium Electronics
Mint Group
Mio Posto Cafe
Monjon
Moon Cleaning
Moreton Hire
MTM Aluminium Window
Vic Pty Ltd
Muffin Break
MYM Timber

Network Clothing	Rosania Village Childcare	Super Chef	Job Futures Ltd	Apprenticeships Victoria
Newmarket Tavern	Royal Free Masons	SV Painting	Local Learning & Employment Networks - Wynab, Maribyrnong/ Moonee Valley, Brimbank/ Melton	Ascot Vale Special School
Newport Building and Garden Supplies	Rsm Admin Services Pty Ltd	Swift Pty Ltd		Asylum Seekers Resource Centre
Newspower Brimbank Central	RTS Transport	T.H.Marshall Taxation		Australian Apprenticeships Centre - Werribee
Northern Autistic School	Safeway	Tasman Retail	Maidstone Community Centre	Australian Training Network
Northern Gardens Aged Care	Salesforce	Taylors Lakes Hotel	Maribyrnong City Council	Banksia Gardens Community Centre
Novotel	Sanctuary Lakes Golf Club	Telstra	Maribyrnong Community Centre	Bayside Secondary College
Nursing One World	Schiavello Bros Pty Ltd	Tessy's Hair Classic	Matchworks - St Albans	Braybrook College
Omni Care	Sechi Hair	The Element Shop	Meadow Heights Learning Shop	Brimbank City Council
On Call Personnel	Securecorps Cleaning	The Global Group	Melbourne Citymission	Brotherhood of St. Lawrence
Oshclub	SF Transport	The Mop Squad	Orygen Research Centre	Buckley Park Secondary College
Oxford Cold Storage	SGA	The Shoe Gallery (Vic) Pty Ltd	Orygen Youth Health	Centacare
Oz Staff	Sign Designs	The Tradesperson's Secretary	Outlooks Melton	Center for Adolescent Health - Young People Health Service
Overide Electrical	Signcraft	The Yarraville Club Inc	Scouts Victoria	Centre for Multicultural Youth
P&C Brushes	Silvy's Cleaning Services	Tiletek Industries	Sechi Hair	Centrelink - Airport West
Pedders Suspension	Simply Nursing	Thornbear Cleaning Services	Shire of Melton	Centrelink - Area North Central Victoria
Pelican Child Care	Sirens Restaurant & Bistro	Tiletex Industries	Social Firms Australia	Centrelink - Broadmeadows
Peter Rowland Catering	Sistems Golf	TKG Sheetmetal	The Smith Family	Centrelink - Footscray
Phoenix Street Child Care	SKM Recycling	TLs Transport Australia	Victoria University	Centrelink - Sunshine
Pinnacles Hospitality And Tourism	South Kingsville Community Centre	TNT Express	Victoria University - Tafe Division	Centrelink - Watergardens
Plantic Technologies Limited	Southbank Apartments	Total Staffing Solutions	Visy Link Centre	Centrelink - Newmarket
Plants Galore Wholesale Nursery	Southern Cross Insurance Brokers	Toyota	Werribee Tigers Football Club	Centrelink - Werribee
Plasterers R Us	Trentham Tucker	Trusses Plus Pty Ltd	Wesley Mission	Child First
Plastic Bend Fabrication	Spotlight Stores	Uniting Aged Care	Western Local Community Partnership	Consider This Training
PLM Property Services	St Basil's Home For Aged Care	Universal Pallets	Western Region Health Centre	Create
Port Phillip Prison	St John Of God	Werribee Terrace Aged Care	Yarraville Community Centre	CVGT
Poultry N More Pty Ltd	St Vincents Childcare	Wesfarmers Kleenheat Gas Pty Ltd	YMCA	DASWest - Youth Outreach Team
Prime Medical	Staff Australia	West Main Pty Ltd	SUPPORTERS OF OUR WORK	Debney Park Secondary College
Racecourse Hotel	Stallion Station Pty Ltd	WPC Group	Altona Meadows Community Centre	DHS
Rampage (BP Laverton)	Star Enterprises Vic	Wyndham Lodge	Amaroo	Disability Works Australia
Randstad Recruitment	Star Track Express	Zoom Recruitment & Consulting Pty Ltd	AMES Employment	Djeriwarh Employment & Education Services
Ready Workforce	State Side Conveyancing	IN PARTNERSHIP WITH	Amile Adovocacy Services Inc	Duke Street Community Centre
Rebound Sheet Metal Engineering	Stegbar Pty Ltd	Australia Light Foundation	Anglicare - Counselling Service	Employment Focus - Glenro
Re-Creation Health Club	Stepping Stone Kindergarten	Australian Vietnamese Women's Association		
Red Tongue Cafe	Stones Bakery	Centacare		
Reflections Group Pty Ltd	Storm Car Wash (Wizard Car Wash)	Djeriwarh Education and Employment Services		
Retravisation - Hoppers Crossing	Sundance Racking Pty Ltd	Hobson's Bay City Council		
	Sunshine Door Coatings			
	Sunshine Dry Cleaners			

Employment Plus - Footscray	Legal Aid Sunshine	Outlets Co-Operative Community	The Tigers Club	Wyndham Learning Community
Essendon Keilor College	Life Business Consultancy	People Living with HIV/AIDS Victoria	Thomas Carr College TJs	YACVic
Footscray City Secondary College	Living Jungle	Phoenix Child Care Centre	Tisa Fine Foods	Yarraville Community Centre
Footscray Community Arts Centre	MacKillop College - Werribee	PilotLight	Tracy the Placement People	YMCA
Footscray Police	Mackillop Family Service - Family & Community Services	Point Cook Senior Secondary College	Transpacific	Youth Justice North Melbourne
Galvin Park Secondary College	Main Road East Child Care Centre	Positive Living Centre Programmed	Travencore School	Youth Law - Wyndham Legal Service
Gatehouse - Youth Resource Centre	Mambourin Enterprises	Quentin Binnah Community Centre	UnitingCare - Werribee Support & Housing	Youth Now
Gilmore Girls College	Manor Lakes P-12 Specialist College	Relationships Australia	University of Ballarat	Youth Projects
Golf World	Manpower Trolleys Pty Ltd	RMIT AFI Research Library	VECCI	Youth Resource Center - Wyndham
Good Shepherd - St Albans	Maribyrnong City Council	Rocket - Youth Residential Rehabilitation Program St Albans	Vic Deaf School	
Gordon Institute of TAFE	Maribyrnong Secondary College	Royal Melb Hospital Adult Psychiatric Unit	Victoria Police Youth Resource Office	CONTRACTORS
GROW - Better Together	Matchworks - St Albans	Saltwater Clinic	Victoria University	Australian Government Department of Education Science and Training
Headspace - Western Melbourne	Matchworks - Footscray	Salvation Army Housing Support	Victorian Foundation for Survivors of Torture	Australian Government Department of Education, Employment and Workplace Relations
Heathdale Christian College	McDonald's Delahey	Shoe Guy Camberwell	Vision Australia	Australian Government Department of Industry, Innovation, Science, Research and Tertiary Education
Heaths Road Library - Homework Support	MEGT	Simply Dishy	Visy Link Center	Innovation, Science, Research and Tertiary Education
Hobsons Bay City Council	Melbourne City Mission	South Kingsville Community Centre	VisyLinks	Victorian Government Department of Education and Early Childhood Development
Hobsons Bay Police	Melton Secondary College	South West Area Mental Health Services	Waratah	
Hobsons Bay Youth Services	Mercy Hospital	South West Community Centre	Werribee Banner - Fairfax Community Network	
Hog's Breath Café Watergardens	Metro West Housing	Spirit West Services	Werribee Community Centre	
Hoppers Crossing Secondary College	Mid West Area Mental Health	St Albans Connect	Werribee Support and Housing	
Horizons	Migrant Resource Centres	St Albans Migrant Resource Centre	Wesley Employment Services - Footscray	
IEGT	Millennium Hi-Tech	St Albans Rotary Club	West Footscray Community Centre	
Inner West Area Mental Health Service - The Royal Melbourne Hospital	Miniart College	St Kilda Youth Service	Western Region Health Centre	
Interact	Moonee Valley Youth Services	Staughton College	Western Suburbs Legal Service	
Iramoo Community Centre	Mulberry House	Strathmore Secondary College	Westside Hotel	
ISIS Primary Care	Mulberry House - MI Fellowship	Subaru Interactive - Docklands	Williamstown Community & Education Centre	
JobProspects	New Hope Foundation	Sunshine Hospital Adult Acute Care Psychiatric Unit	Williamstown Community Centre	
Josephs Corner	Niddrie Secondary College	SwissCom	Williamstown High School	
Kastoria Bus Lines	NMIT	The Grange P-12 College	Wise Employment	
Keilor Youth Accommodation	Norwood Association	The Malka Group	Working Edge	
Kurrung Secondary College	Olex	The Smith Family	WPC Group	
Latitude Youth Housing	Open Family - Youth Resource Centre		Wyndham City Council	
Laverton Community Centre	Operation Newstart			
Laverton Secondary College	Orygen Youth Health			



GOLDMARK COLLEGE

With eight offices located in Melbourne's west and a newly opened office in Ballarat, WCIG Goldmark College is dedicated to working with people who traditionally experience barriers to employment and/or education. Our training services aim to re-skill individuals with a view to improving their ability to enter or re-enter the workforce by improving their career and employment prospects.

WCIG Goldmark College delivers relevant and innovative training from Certificate I through to Advanced Diploma level. We are committed to skilling people in areas of demand, where employment opportunities exist. This is achieved through ongoing consultation with industry stakeholders and the delivery of training that meets, and exceeds, industry standards.

We also deliver training onsite with professional development sessions and traineeships developed to meet an organisation's needs. We deliver, assess and award nationally recognised qualifications specialising in Aged Care, Child Care, Hospitality, Retail, Business Administration, Asset Maintenance and English as a Second Language (ESL).

COMMITTED TO TRAINING EXCELLENCE

Our courses are delivered by qualified facilitators who have extensive experience in their area of specialisation. At WCIG we have a strong commitment to keeping class sizes to a minimum and with the introduction of interactive classrooms at our Broadmeadows campus, we are now proud to offer participants the opportunity to undertake a tailored and hands-on learning experience.

OUR ACHIEVEMENTS

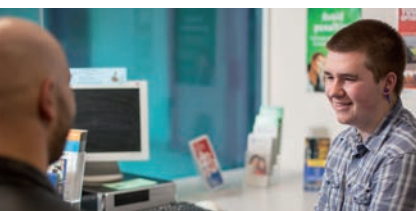
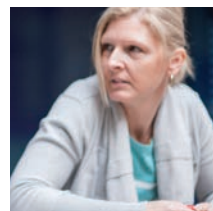
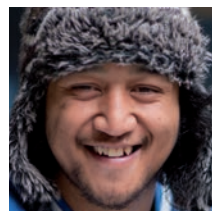
- WCIG Goldmark College was launched.
- On average 120 people access WCIG's training services per month.
- New WCIG office opened in Ballarat.

- Delivered short vocational training courses to 480 participants.

- Delivered full qualification certificates with a combination of State Government funding, Skills for Victoria funding and Fee for Service training to 1023 participants.

- Training delivered across eight WCIG campuses including Werribee, Sunshine, St Albans, Footscray, Moonee Ponds, Melton, Broadmeadows and Dallas.

- Partnerships established to deliver training for Wesley Mission, Ballarat City Council, Melton Shire, Banksia Gardens Community Centre, Visy Link Centre, Centacare and the Australian Vietnamese Women's Association.



MANAGED INDIVIDUAL PATHWAYS (MIPS)

Managed Individual Pathways (MIPS) is a Victorian State Government initiative delivered by WCIG in participating Secondary Schools in Melbourne's west. A comprehensive careers support service for students aged 15 years and above, the program provides practical guidance and support to young people making the transition from education into training and employment.

WCIG prides itself on delivering a MIPS program that is both flexible and responsive to the needs of Victorian students with a special focus on working with at-risk youth. Through a process of consultation and collaboration with a dedicated MIPS case manager, students develop an individual pathway that is tailored specifically to their own career objectives and future aspirations.

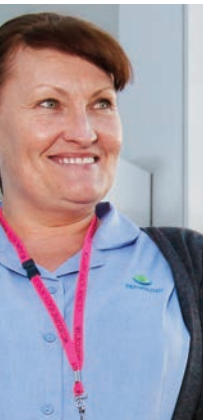
MIPS provide young people with access to valuable information that enables them to make informed choices about their future.

THIS IS ACHIEVED BY:

- Giving students a clear understanding of the opportunities that education, training and employment can bring.
- Assisting students in making the transition from school to further education, training or employment.
- Initiating referrals to support services in and out of school if required.
- Tracking and supporting students once they finish their secondary schooling.

OUR RESULTS:

Through the delivery of our MIPS program we have worked with Victorian students to develop 2510 Career Action Plans in the 2011/2012 financial year.



WCIG DISABILITY EMPLOYMENT SERVICES

WCIG Disability Employment Services assist people living with psychiatric, physical or sensory disability in gaining meaningful and sustainable employment. We believe that people with disability should be supported in their efforts to join the workforce and our DES team works hard to engage both job seekers and employers to make this happen.

CONSOLIDATION. RENEWAL. EVOLUTION.

The 2011/12 calendar year saw a complete review of our DES operations and a great deal of energy invested in the submissions made as part of the 2013-2018 DES tender process. The review was the catalyst for changes to the way we deliver our services, changes that have resulted in greater efficiencies and stronger partnerships.

The DES team comprises many talented employment consultants, team leaders and partnership coordinators, each committed to creating lasting changes in the lives of people living with disability.

OUR RESULTS

- Calder Service area achieved the highest rating of 5 stars.
- Our Westgate Generalist contract achieved a rating

of 4 stars and our Westgate Specialist contract achieved 4 stars.

- New partnerships with Norwood Mental Health Services, Midwest Area Mental Health Services Harvester Clinic, Waratah Mental Health Clinic, Melton Special School and Orygen Youth Health.

- Providing support and resources to assist participants into self employment including Landscaping, Driving Schools, Handy Man, Fencing and Home Maintenance; creating long term sustainable self-sufficiency for several participants.

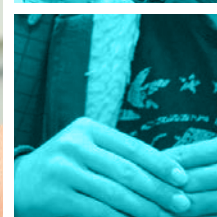
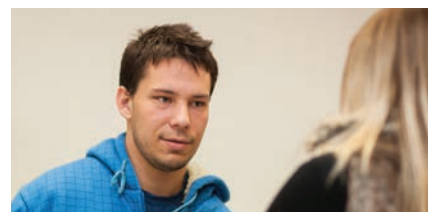
- Identified a service gap in the Western Region and established a new outreach service in Bacchus Marsh.

- Facilitated the 'Rocket Young Person Program', an initiative through Western Regional Health Centre.

- Established a partnership with Disability Works Australia which has seen participants placed into positions with VFL and AFL clubs.

- Delivered 'Time to Work' – the Port Phillip Prison Program that delivers job preparedness training to prisoners in the Marlborough Unit (Intellectual Disability Unit).

- Training program established with AGesture that provides more than 50 long-term unemployed participants with employment whilst they study towards obtaining a Certificate III in Warehousing.



YOUTH CONNECTIONS

Youth Connections assists young people who are at risk of becoming disengaged from education, family and the community. Our qualified Youth Workers support young people at every stage of their transition; addressing the barriers that keep them from completing their studies or undertaking further training.

Designed to be responsive to the individual needs of clients, the program offers a one-on-one case management service for young people who have left school, or are thinking of leaving school with a view to assisting them to gain a Year 12 (or equivalent) level of education. It also provides an array of comprehensive and adaptable outreach services in the community so that young people are better connected to educational opportunities.

OUR ACHIEVEMENTS

- 477 young people accessed Youth Connections in the WynBay area and 322 young people in Maribyrnong/Moonee Valley area.

- 534 young people achieved at least one outcome relating to remaining/engaging in education, training or employment.

- Delivered sexual assault workshops to Wynbay agencies and You Go Girl, a fun and dynamic workshop aimed at promoting positive body image.

- Partnered with Werribee Secondary College to facilitate a homework group for young humanitarian refugees.

- Delivered 'Get Your Learner On'; a weekly learner driver license training for YC participants.

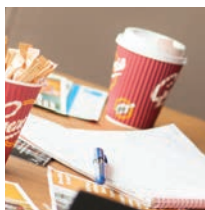
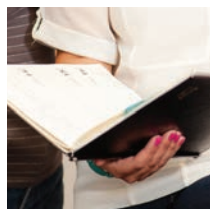
- Supported the WynBay Power football team in partnership with Latitude Youth Housing, RecLink and local police to provide on-field mentoring to at-risk participants.

- Sponsored the Weerama Festival in partnership with Werribee Youth Resource Centre and Werribee Police.

- Coordinated Footscray Railway Park project which comprised weekly activities and workshops for young African men.

- Lead Agent in the school-focused youth service projects Link-ed, Link-in and Planting for Futures at Buckley Park Secondary College, Copperfield College and Baden Powell College.

- Delivered the Wyndham At-Risk pilot in partnership with DEECD, WynBay LLEN, Wyndham Council, Galvin Park and Hoppers Crossing Secondary Colleges.



TRAINING



PREVOCATIONAL TRAINING

Committed to providing employment pathways, WCIG delivers a range of prevocational training designed to provide students with essential skills to successfully commence a traineeship, apprenticeship, further education or employment.

THE AUSTRALIAN APPRENTICESHIPS ACCESS PROGRAM (ACCESS)

The Access Program provides vulnerable job seekers with nationally recognised prevocational training and support options in industries with skills shortages. Delivered by WCIG, the Access Program has a unique holistic approach to job creation in aligning quality training with practical experience to ensure that participants gain necessary skills for employment.

NATIONAL GREEN JOBS CORPS (NGJC)

The NGJC program equips young people (17-24) who have previously struggled to engage with/remain in education and training, with essential life skills. Focussed upon training to fill emerging opportunities in 'green'/climate change related industries, this comprehensive, hands-on

26-week program combines work experience and skill development with accredited training.

Facilitated by WCIG and funded by the Commonwealth Government, participants are involved in a range of 'green-focussed' activities, including the basics of conservation, cultural heritage and the protection and rejuvenation of local environments. Working together to restore community sites, participants benefit not only from the technical component of the program but also from the mentoring provided and experiencing strong teamwork.

OUR ACHIEVEMENTS

- Provided prevocational training in Aged Care, Children's Services, Business Administration and Hairdressing to 114 participants.

- Delivered training in more locations including Newport, Broadmeadows, Footscray, Preston, Moonee Ponds, Ringwood and Werribee.

- WCIG's Access team collaborated with more than 20 employers to recruit participants.

- Completed NGJC community project at the Australia Light Foundation. Participants created a large community garden, BBQ/gathering areas, extensive pathways, plantings and grassed recreational areas.

- Delivered two NGJC programs, each with 20 participants.

- Assisted over 50% of NGJC participants commence employment or further education.

- Engaged 70% of NGJC participants in training. Students obtained a Certificate II in Horticulture, training in First Aid and OH&S (Construction White Card).



LOVE LUVO SHOP AND MANUFACTURING

SOCIAL
ENTERPRISES

Based in Seddon in Melbourne's inner-west, LoveLuvo is both a retail store and manufacturing business committed to providing employment opportunities to people living with mental disability.

The LoveLuvo concept store is open six days a week and sells a wide range of high quality and environmentally friendly products for the home and body. With a focus on Australian made products, a visit to LoveLuvo will delight the senses with everything from 'green' cleaning products to hand-made scented soaps, unique kitchenware, fragrant soy candles and luxurious body lotions on offer.

At the rear of the premises is the manufacturing arm of LoveLuvo which currently produces unique tote bags, miscellaneous textile homewares and soy candle melts for the retail shop. We are also pleased to now be producing corporate promotional bags with professional screen-printing facilities on-site.

OUR ACHIEVEMENTS

- WCIG Social Enterprise Group reached a combined income of close to 1.8 million dollars in the last financial year.
- Officially launched LoveLuvo.
- Providing ongoing employment opportunities for over 100 staff.
- We developed the Social Enterprise Group to consolidate the display of partnership between WCIG and its social enterprises.

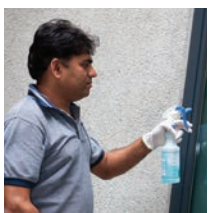
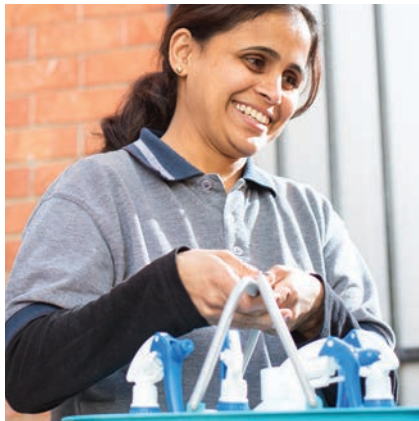


a social enterprise partnership

WCIG



CLEANABLE



CLEANABLE PROPERTY MAINTENANCE

SOCIAL
ENTERPRISES

Cleanable Property Maintenance Services was the first of four social firms that now comprise WCIG's Social Enterprise Group and we are proud to have been among the first organisations in Victoria to embrace the social enterprise movement. Our mission is to address the barriers to social inclusion experienced by people living with disability by providing sustainable employment opportunities within an adaptable and commercially viable workplace.

WCIG established Cleanable in 2005 as a start-up social enterprise to create jobs and transitional employment pathways for job seekers living with mental illness. Seven years on, our initial offering of commercial cleaning services has grown to include domestic cleaning and office maintenance, and we have extensive experience in servicing clinical environments within the health sector.

Adhering to the principals of a social firm model and with an integrated workforce that comprises 25% of staff living with mental illness, Cleanable has successfully established a business model that is adaptable to the needs

of our staff. Modifications required for our staff with disability are built in to the design and operation of our workplace –with great effect– as the business continues to experience significant growth.

OUR ACHIEVEMENTS

- WCIG Social Enterprise Group reached a combined income of close to 1.8 million dollars in the last financial year.
- Awarded ISO9000 Accreditation.
- Providing ongoing employment opportunities for over 100 staff.
- Launched new Cleanable website.

- Secured a 2 year contract with the Regional Rail Link Authority which is overseeing the delivery of the largest rail project in Australia's history.



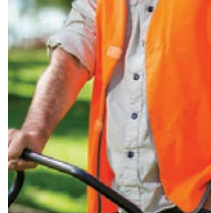
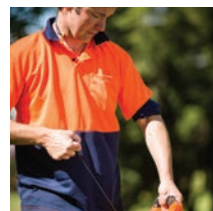
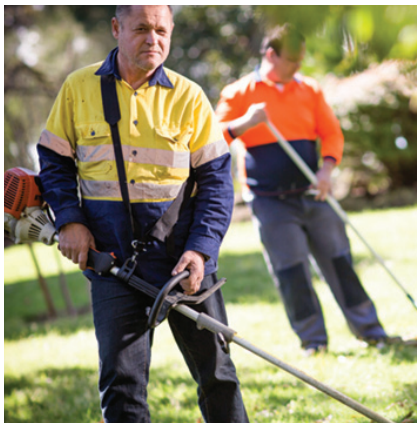
CLEANABLE



WCIG

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WCIG



OUTSIDE BRANCH

SOCIAL
ENTERPRISES

Outside Branch, formerly known as Open Space Maintenance, is part of the WCIG Social Enterprise Group and provides sustainable employment for people living with disability. Established by Work Force Plus in 2009 and based in Broadmeadows, Outside Branch has since provided continuous service to Hume City Council's Parks and Open Space. In 2010 Westgate Community Initiatives Group (WCIG Inc) acquired Work Force Plus and took over the management of Outside Branch.

Outside Branch maintains Meadowlink, an open space in Broadmeadows for the Department of Planning and Community Development. Our commercial maintenance department facilitates works for Mercy Heath in association with Melbourne City Council providing affordable general maintenance from painting, plastering to the re-hanging of doors and any other 'handyman' jobs.

In 2012 Outside Branch signed a 3 year contract with Hume City Council to provide a Tree Care Package for established trees at numerous sites across Hume's local government area. We have also expanded our service offering and are now pleased to offer domestic gardening and maintenance services.

OUR SERVICES INCLUDE

- Tree planting and maintenance in parks and streetscapes.
- Mulching trees and garden beds in parks and gardens.
- Weed control – licensed for application of farm chemicals.
- Broad acre slashing.
- Domestic lawn mowing and garden maintenance.
- Home and office maintenance.
- Rubbish pickup and removal.
- Landscape construction and restoration.
- Park table and bench restoration and maintenance.
- Park track construction and restoration.

OUR ACHIEVEMENTS

- WCIG Social Enterprise Group reached a combined income of close to 1.8 million dollars in the last financial year.
- Successfully tendered for Hume City Council three year tree planting contract.
- Provided ongoing employment opportunities for more than 100 staff, 25% of whom have disability.
- Developed new Outside Branch branding in partnership with Heine Jones.
- Created new Outside Branch website.



A social enterprise partnership

WCIG



ONSITE
CATERING

ONSITE CATERING

SOCIAL
ENTERPRISES

Onsite Catering is the latest addition to the WCIG Social Enterprise and was launched in 2011 in proud partnership with Orygen Youth Health. The launch celebration was attended by many staff, local figures, council members and representatives from similar organisations. During this enjoyable event, Onsite Catering showcased their usual skill and diligence in preparing quality menu items for all tastes.

Located at the Orygen Youth Health facilities in Parkville, close to Melbourne's CBD, WCIG's Onsite Catering manages the popular Vista Café which caters for morning tea and lunch for more than 250 staff and visitors. In addition to this, the Onsite Catering team also provide catering for the internal and external training and in-house corporate events with a fully equipped commercial kitchen onsite.

Quality, fresh ingredients and that old fashioned customer service approach has been a key ingredient in the success of Onsite Catering and as is the case with each of WCIG's social enterprises, the business is a means by which sustainable employment opportunities are created for people living with mental

illness. Through our WCIG Social Enterprise Group, our mission is to address the barriers to social inclusion experienced by people living with disability, in particular those living with mental disability. By providing long term employment opportunities within an adaptable, commercially viable workplace, we are advocating for a society in which workplaces are accessible for people of all abilities.

OUR ACHIEVEMENTS

- WCIG Social Enterprise Group reached a combined income of close to 1.8 million dollars in the last financial year.
- Launched Onsite Catering in 2011.

- Launch of new branding, developed by Heine Jones, in August 2012.

- Providing ongoing employment opportunities for over 100 staff.



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