

Strategic Direction 1.

Embrace

An example of how we embrace participants for who they are

Finding Stability

At 24 years old, Jordan* felt like they were constantly drifting. Struggling to maintain employment, they held a Certificate III in Business Administration and harboured ambitions of finding a role where they could juggle multiple tasks effectively. However, Jordan's journey was marred by frequent shifts between jobs and organisations, creating a barrier to maintaining sustainable employment.

As a result, they found themselves referred to WCIG. Registering with WCIG and being matched up with their consultant marked the beginning of Jordan's transformative journey.

Initially lacking motivation and confidence, Jordan reached out to their consultant for support. Recognising their need, the consultant referred them to a support program where they found a mentor who provided invaluable coping techniques. Regular check-ins with their consultant ensured they remained engaged and on track to achieve their employment goals.

As they delved deeper into the support program, something shifted within them. Through the guidance of their mentor, Jordan began to uncover the root causes of their employment struggles. It was a journey of self-reflection and realisation, but with each session, they grew more confident in themselves and their abilities.

Upon completing the support program, they experienced a breakthrough. Jordan discovered a passion for helping others navigate their own employment challenges. Inspired by the support they had received; they expressed a desire to work in the community services sector.

With the encouragement of their consultant, Jordan pursued their newfound passion. Jordan applied for a position within WCIG and was thrilled to be offered the role. Though initially reserved, unsure if they could excel in this new position, they quickly proved themselves to be an invaluable member of the team.

Today, they are thriving in their role; learning and growing with each passing day. Jordan has found stability, both professionally and personally, attributing much of their success to the unwavering support they received from WCIG. Now, as they interact with clients facing similar struggles, they do so with empathy and understanding; drawing from their own experiences to provide guidance and support.

Their journey may have been challenging, but they emerged stronger, more resilient, and more determined than ever to make a difference in the lives of others.



*The names used within this story are fake to protect people's privacy.